

Radis-I Guidelines

CRISS listserv

Radis-I is a benefit of membership in CRISS, the Centricity Radiology Information Systems Society. CRISS is a 'child' organization of SIIM, the Society for Imaging Informatics in Medicine. We are not affiliated with GE Healthcare, however GE Healthcare does support our organization.

The radis-I listserv provides Centricity RIS users and application managers with a convenient way to share information and can be at times an invaluable resource. Regardless of your background or experience, the ability to ask a question, whether simple or complex, and receive feedback almost immediately is the primary benefit of radis-I.

Another not so obvious benefit of membership on the list is that GE Healthcare listens to what we have to say about their product. They have significant representation on the list. They have been known to respond *directly* to the manager that posts a question, or to a member of the CRISS Executive Committee, so that we can facilitate an answer. GE Healthcare will not, as a general rule, post messages on the list.

If you have a question about setup, functionality, hardware setup, etc., you can be certain that there is someone else that has already 'gone through' what you are experiencing, and they're willing to help you.

There are some guidelines for the use of 'radis-I,' that the membership of CRISS has agreed upon. They are not hard to follow or remember, however, we are posting this short explanation and will repost it at least two times per year, as a reminder.

The Guidelines:

1. Subscription to the 'radis-I' listserv is limited to paid membership in CRISS and you must be a GE Healthcare Centricity RIS customer. The first year's membership is free. After the first year, you'll no doubt realize the invaluable resource, and pay your dues.
2. Because the listserv is 'for members only,' it has to be maintained by 'list owners.' Each addition must be made manually, so each paid Centricity RIS site, will be allowed three 'subscriptions' to the listserv. (Exceptions to this rule can be made, dependant on the size of your site, etc.) Please use the 'Membership Update Form' (found under the membership link) to make any deletions or additions to the listserv. Please, no FLAMES allowed. Try to avoid expounding on personality differences, also. Messages on the list go to everyone on the list.
3. Please do not discuss your opinion of your customer representative, good or bad, on the list. We have a vehicle for stating our satisfaction or dissatisfaction with support through contact with Spencer Pickard (spencer.pickard@ge.com) or Bob Drake (bob.drake@ge.com) of the National Service Center. We want to avoid creating any heroes or villains on the list.

4. Each Centricity RIS site is different. When it comes to pricing of the Centricity RIS product, we do not discuss particulars. Your price may vary slightly from mine, but there are many factors that influence price, and we DO NOT pretend to know them and we DON'T discuss pricing on radis-l. *This refers to contract terms as well.*
5. PLEASE, DO NOT use auto-responders on your email application when you are on any listserv. Auto-responders can exponentially produce duplicate emails for every message that is posted and send them to everyone that is on the list. If you forget and use an auto-responder, we will unsubscribe you. You will have to email the CRISS office and request reinstatement.
6. If you leave your present job or change your e-mail address, you must notify the CRISS office of the change, criss@siimweb.org. This will insure accurately updated records in the CRISS office and the change requests will be forwarded to the list owners.
7. When posting questions about the application, PLEASE mention the version that you are using, (e.g. v9.X or v 10.0). This will minimize confusion, since the products are different.
8. Related job offerings or consultant recommendations may be posted on the 'list.'
9. Finally, remember, this is a private list. We maintain it and use it for our advantage. Please DO NOT cross-post on other lists, messages contained within.

Send Radis-l mailing list submissions to radis-l@u.washington.edu

Thank you for taking the time to read the guidelines.